



Is Managed Infrastructure Right for your business?

In today's digital landscape, businesses face the challenge of meeting the increasing demand for reliable and high-performing digital services. However, inadequate technical capabilities and insufficient tools can lead to costly regulatory failures, lost revenue, poor customer experiences, and damage to brand reputation.

Determining whether to handle infrastructure in-house or rely on Managed Infrastructure services can significantly impact a business's success. To assist you in making an informed decision, we have developed a comprehensive Managed Infrastructure checklist.

This checklist will help you evaluate key areas and determine if an outsourced solution is the right fit for your business.

Get started by answering each question within the 4 sections with a "YES" or "NO" and uncover valuable insights and recommendations for your business.

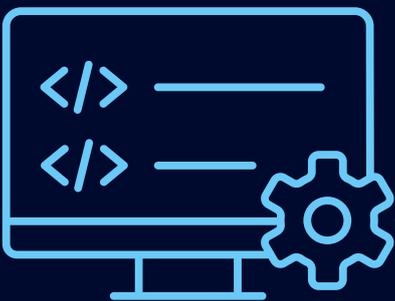




Section 1: System Complexity

	YES	NO
Do you detect service degradation before your end users, every time?	<input type="checkbox"/>	<input type="checkbox"/>
Were you able to pinpoint the root cause of your last incident?	<input type="checkbox"/>	<input type="checkbox"/>
Do you have a reliable incident management process?	<input type="checkbox"/>	<input type="checkbox"/>
Are you able to quickly determine if your resources are over provisioned?	<input type="checkbox"/>	<input type="checkbox"/>

If you answered 'NO' to any of the questions above, your business may benefit from an outsourced Managed Infrastructure solution.



Managed Infrastructure Services that Reduce System Complexities:

- + **Proactive monitoring and alerting:** potential service degradation can be detected and addressed before end-users are impacted.
- + **Experienced engineers and advanced monitoring tools:** that will quickly pinpoint the root cause of incidents, reducing downtime and frustration for customers.
- + **A reliable incident management process:** ensuring that incidents are responded to and resolved quickly and efficiently.
- + **Optimised resource allocation:** ensuring that resources are not over-provisioned, leading to unnecessary costs.



Section 2: Rising FinOps Costs

	YES	NO
Are you able to accurately identify interdepartmental cloud costs?	<input type="checkbox"/>	<input type="checkbox"/>
Do you have the required financial data to assist with capacity planning?	<input type="checkbox"/>	<input type="checkbox"/>
Are you able to control what is being deployed into the cloud?	<input type="checkbox"/>	<input type="checkbox"/>

If you answered 'NO' to any of the questions above, your business may benefit from an outsourced Managed Infrastructure solution.

Managed Infrastructure Services that Manage Costs:

- + **Accurate cost tracking and analysis:** Gain better visibility into your interdepartmental cloud costs to accurately identify where costs are coming from and control what is being deployed into the cloud.
- + **Resource optimisation:** We will optimise your cloud resources, ensuring they are not over-provisioned or underutilised.
- + **Detailed financial data and reporting:** View detailed financial data and reporting, making it easier to plan and optimise capacity while keeping costs under control.
- + **Cost-effective cloud solutions:** We will help you choose the most cost-effective cloud solutions based on your specific needs and budget.





Section 3: Growth in Security Breaches

	YES	NO
Do you have visibility on all vulnerabilities?	<input type="checkbox"/>	<input type="checkbox"/>
Do you have a process around tracking and eliminating vulnerabilities?	<input type="checkbox"/>	<input type="checkbox"/>
Do you treat security as a first class citizen?	<input type="checkbox"/>	<input type="checkbox"/>
Do you periodically perform security audits and resolve any problems surfaced from the audit?	<input type="checkbox"/>	<input type="checkbox"/>

If you answered 'NO' to any of the questions above, your business may benefit from an outsourced Managed Infrastructure solution.



Managed Infrastructure Services that Protect Businesses:

- + **Increased visibility and monitoring of potential vulnerabilities:** We will identify and monitor potential vulnerabilities in your infrastructure before they can be exploited by attackers. We also provide continuous monitoring to detect any suspicious activities and respond quickly to any security incidents.
- + **Robust incident management processes:** We develop and implement robust incident management processes to respond quickly and effectively to any security incidents.
- + **Prioritisation of security:** We prioritise security as a first-class citizen, ensuring that security is incorporated into all aspects of the business's infrastructure, rather than being an afterthought.
- + **Regular security audits:** We perform regular security audits to identify any weaknesses in the infrastructure and implement measures to mitigate these weaknesses, ensuring that your infrastructure remains secure and protected from potential breaches.



Section 4: Team Technical Capabilities

	YES	NO
Does your team demonstrate the necessary skill sets to deploy, maintain and/or support infrastructure at scale?	<input type="checkbox"/>	<input type="checkbox"/>
Is your team able to prioritise platform maintenance and enhancements over developer and feature requests?	<input type="checkbox"/>	<input type="checkbox"/>
Are you able to support your infrastructure 24/7/365 with a team of Cloud Native engineers?	<input type="checkbox"/>	<input type="checkbox"/>

If you answered 'NO' to any of the questions above, your business may benefit from an outsourced Managed Infrastructure solution.

Managed Infrastructure Services that provide Support When needed:

- + **Access a team of skilled professionals:** Our team of experienced engineers specialise in managing and maintaining infrastructure at scale. This will ensure that you have the necessary skill sets to deploy, maintain, and support your infrastructure effectively.
- + **Free up resources:** We enable businesses to free up their internal resources to focus on product development and other critical business initiatives. This will alleviate the pressure of being inundated with developer and product feature requests.
- + **Prioritise infrastructure improvements:** A Managed Infrastructure provider can help businesses prioritise infrastructure improvements and address technical debt, ensuring that their infrastructure remains reliable and performant over time.
- + **Access 24/7/365 support:** Managed Infrastructure providers typically offer 24/7/365 support from a team of cloud-native engineers. This can help businesses ensure that their infrastructure is always available and performing optimally, even during critical events or emergencies.





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In conclusion, evaluating whether Managed Infrastructure is the right solution for your business is crucial in today's digital landscape. The checklist provided can serve as a valuable tool in assessing key areas of your infrastructure and determining if outsourcing is the best fit. **For a personalised view on how Managed Infrastructure can help your unique business, click [here](#).**